

# 68<sup>TH</sup> AMEU CONVENTION 2022

**Durban International Convention Centre** 

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A JUST ENERGY TRANSITION ("JET") FOR SOUTH AFRICA



A Cost to Serve (CTS) Study at eThekwini Municipality



Presented by: Leshan Moodliar

**Project Executive** 

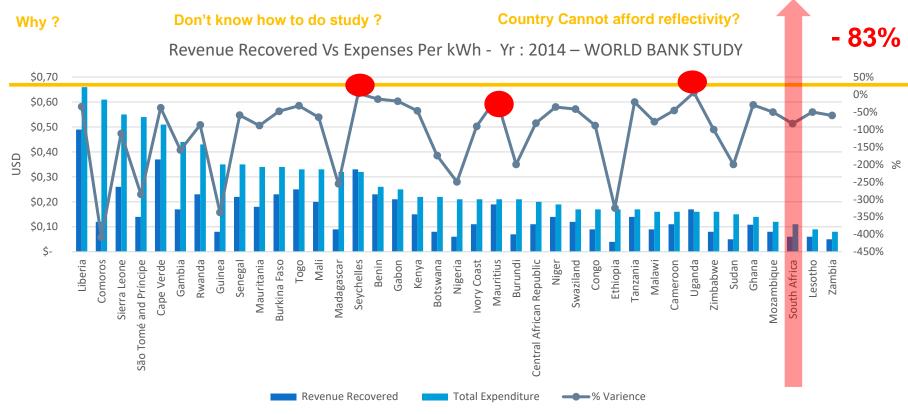
EThekwini Municipality

"If you can't explain it simply, you don't understand it well

Hosted by



# Cost reflectivity in Africa Why such a poor rate of reflectivity?



Is cost reflectivity necessary?

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Is cost reflectivity realistic & affordable?

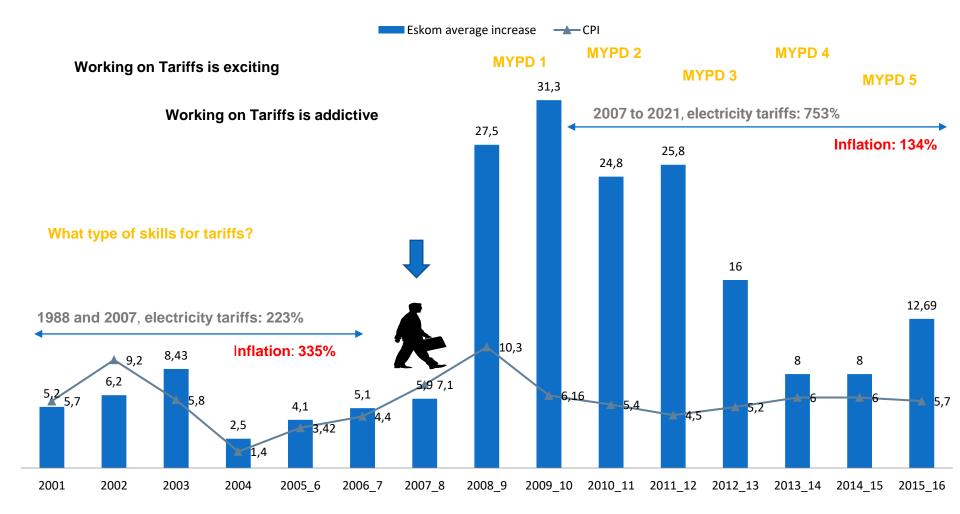
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Are all customers in South Africa ready for reflectivity?





#### THE PRICE PICTURE OF SA



### **EVERYONE HAS AN OPINION ON TARIFFS – NEED A METHOD**

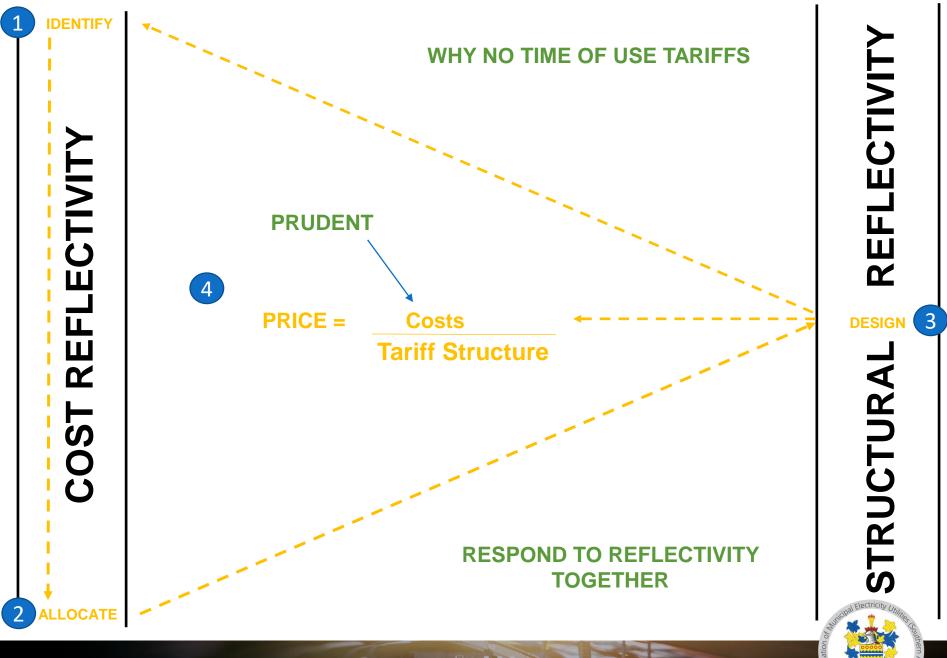


# COST **DENTIFY / ALLOCATE**

#### Identify Allocate costs Identify Costs Customer Income per Categories Income Category Cost Reflectivity Define Year of Analysis Allocate direct costs / income to Only Ring-fenced customer category Costs / Income to be Define customer category considered Allocate shared costs / income to based on unique loading behaviour customer category Include system losses, grants, subsidies and Allocate grants / subsidies to contributions customer category Considerations for Charge Types Energy Charges: c/kWh Service Charge: Utilize costs Structural Reflectivity R / Month to design Design tariff tariff Rates structure Administrative Charge: R / Day Design R / Month Principles Product Efficiency The difference between Network Charge: Allocative Efficiency R / kVA the allocated costs and Cost Causation the actual cost being recovered will indicate Equity the level of cross-Stability Cost Recovery subsidy per sector. Simplicity Adder Charges Transparency Access







Tariffs



Structural Reflectivity

#### Inter-Cross Subsidy between customer categories

If the customer category is recovering the costs as per the allocated costs, then the customer category is deemed cost reflective from a revenue perspective.

It also indicates that the customer category is not revenue dependent on other customer categories.

The cost allocation methodology's accuracy will influence the inter-cross subsidy level.

Cost is the amount of money incurred by the Municipality to provide a service. The better aligned the costs are to the customer category, the more cost-reflective the tariff is.

#### Intra-Cross Subsidy within customer categories

If similar customers within the customer category do not make the same contribution to the costs as the others, then the tariffs within the customer category are not deemed reflective. Therefore, this non-reflectivity indicates a subsidy between customers within the customer category.

The level of subsidy is generally influenced by the nature of the tariff design and how different costs are priced and recovered.

The pricing methodology for the recovery of the allocated costs will influence the level of intracross subsidies.

#### Structural Reflectivity

The manner in which customers are charged for the electricity service will dictate the level of structural reflectivity of the tariffs.

A tariff designed to follow the cost causation principles through the pricing will lead to a high level of structural reflectivity.

Contrary, a tariff where the pricing mechanism does not follow the cost causation attributes will have a low level of structural reflectivity.

Electricity is sold to customers via tariffs. The better aligned the tariff is to the cost causation attributes, the more reflective the tariff becomes.



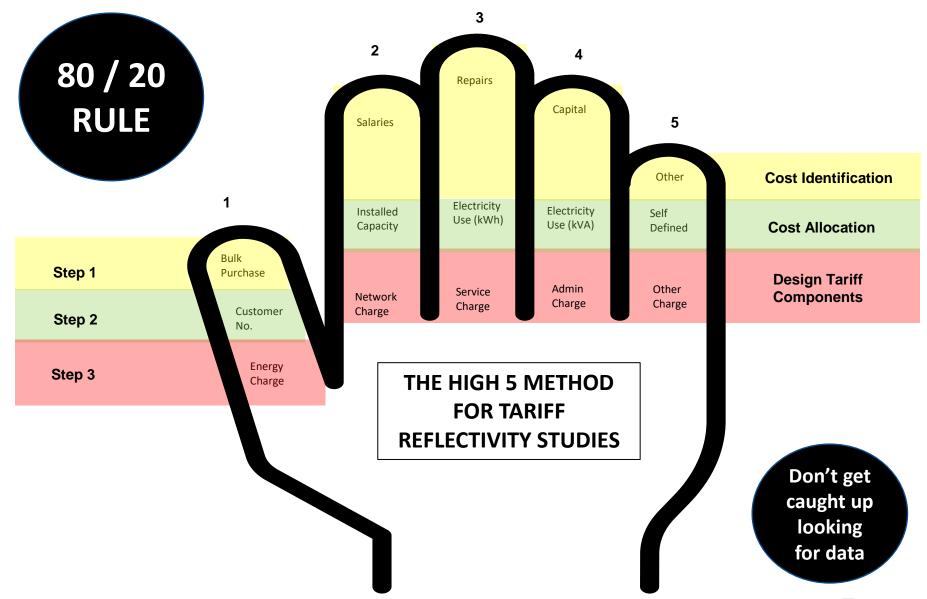
REFLECTIVITY

COST

## MY METHOD FOR REFLECTIVITY

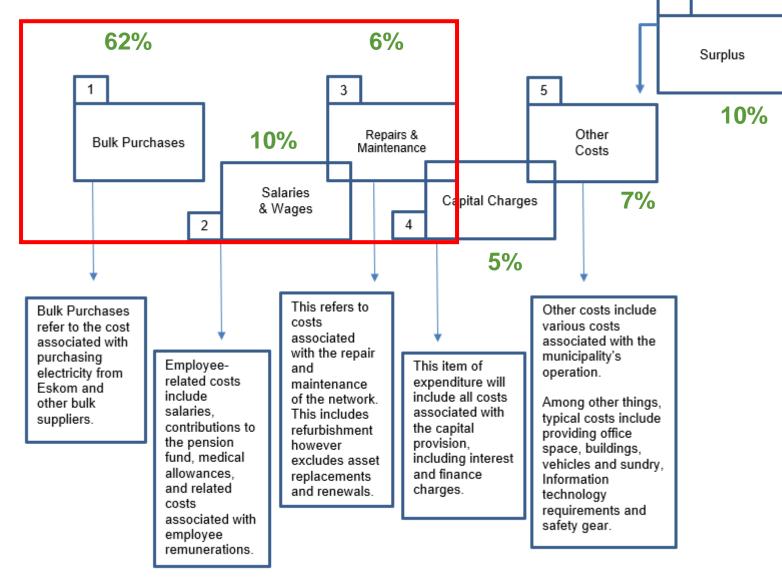
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(3) TARIFF Composer Is Energy Network Severe Admin Subside	0	Identity (osts 0	Porchoses	SALARIES	Repairs	Copital	other
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	3	TARIFF Composents	Energy Charge	1 0000		120	

3 x 5 MATRIX METHODOLOGY

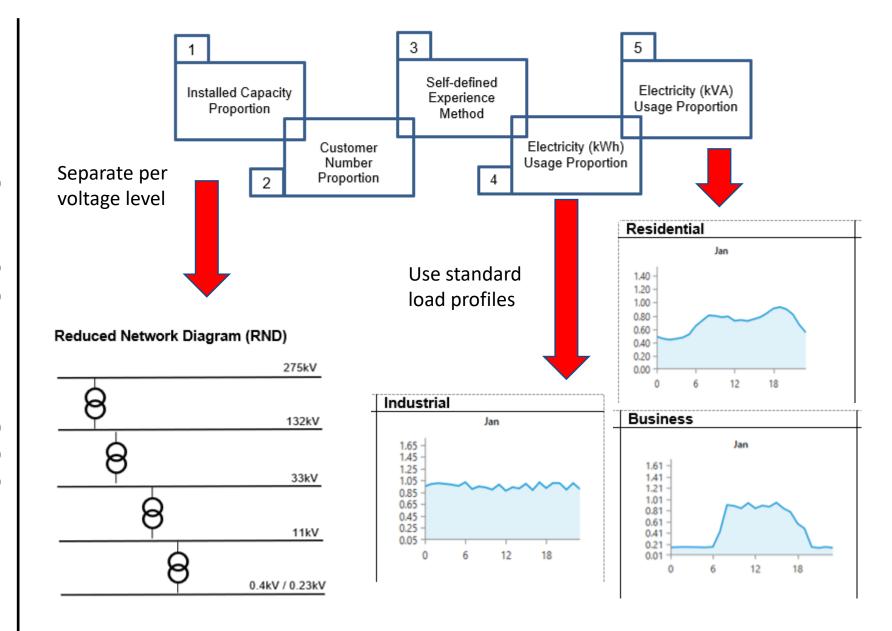


"Everything should be made as simple as possible, but no simpler"

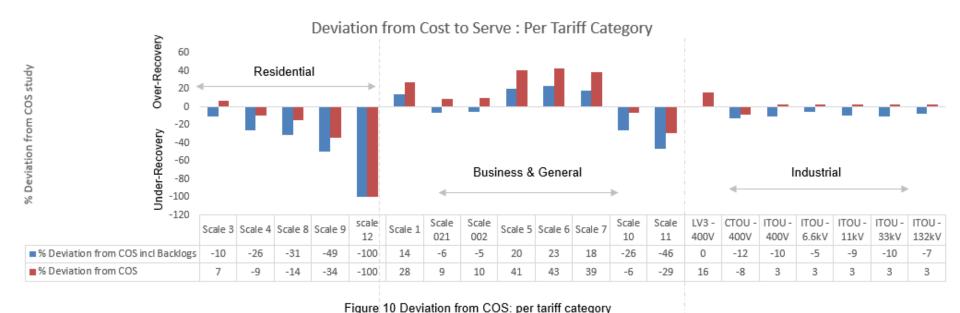








# **COST: STUDY RESULTS**

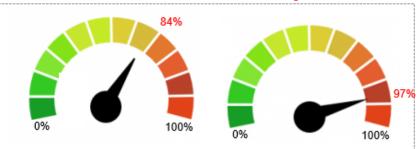


Considering a balanced budget per the NERSA guidelines, the municipality is recovering 97% of its revenue; however, revenue recovery is not reflective. Hence some tariff categories are paying more, and some are paying less.

However, the reality is that the municipality has backlogs that must be completed. Therefore, the cost of backlogs must be included in the cost to serve revenue requirements. With an estimate of R3bn for backlogs, the tariff categories further deviate from the initially calculated cost to serve. Including the backlogs, the total revenue recovered is only 84%. The 16% revenue shortfall requires a tariff increase of 27.7% to reach cost reflectivity.



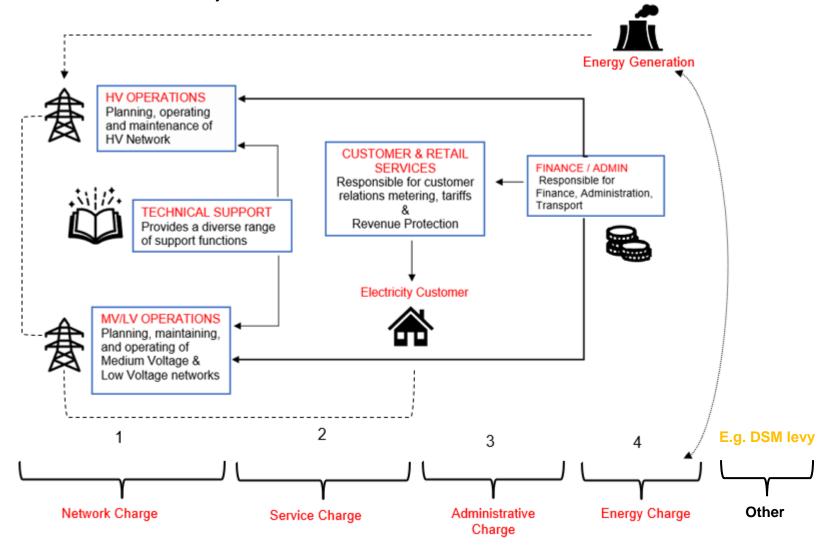
Total revenue recovered excluding backlog revenue



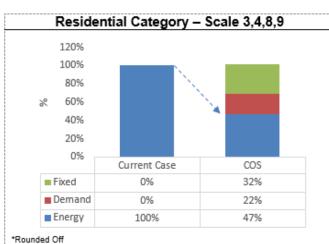
# Pay attention to these...

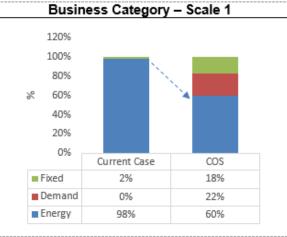
- ☐ Only list electricity-related costs RINGFENCE
- List all your costs, including backlogs. PRUDENT Benchmark methodology is based on last year's costs. Without listing backlogs, there will be an under-recovery. \*\*\*
- ☐ Work on your assets register you must know the value to depreciate it correctly.
- ☐ The asset value will also enable a proper return on assets. Currently, municipalities calculate a return on turnover. Prepare for the move to best practice.

There are a variety of input costs that are responsible for the successful operation of the municipality. Designing a tariff with all input costs as tariff components would be unreasonable. Use major cost causation drivers.



## **STRUCTURE: STUDY RESULTS**





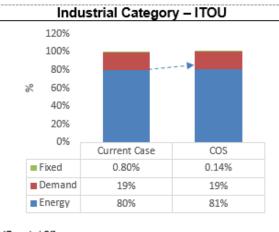


Figure 11 Residential tariff structure: Current vs CTS

Figure 12 Business tariff structure: Current vs CTS

Figure 13 Industrial tariff structure: Current vs CTS

The current residential tariffs are single-rate energy tariffs only; therefore, the energy rates reflect 100% of the current cost recovery. However, in the CTS study, the energy rate should be recovering 47% of the revenue, a demand charge should recover 22% of the revenue, and a fixed charge should recover 32% of the revenue.

With the current tariff structure, the municipality is at significant risk of an under-recovery should the customer reduce energy consumption through adopting energy efficiency measures or alternate generation [11].

Many of the prepaid customers are procuring electricity via prepaid meters. Therefore, implementing fixed and demand charges would significantly complicate the purchasing mechanism.

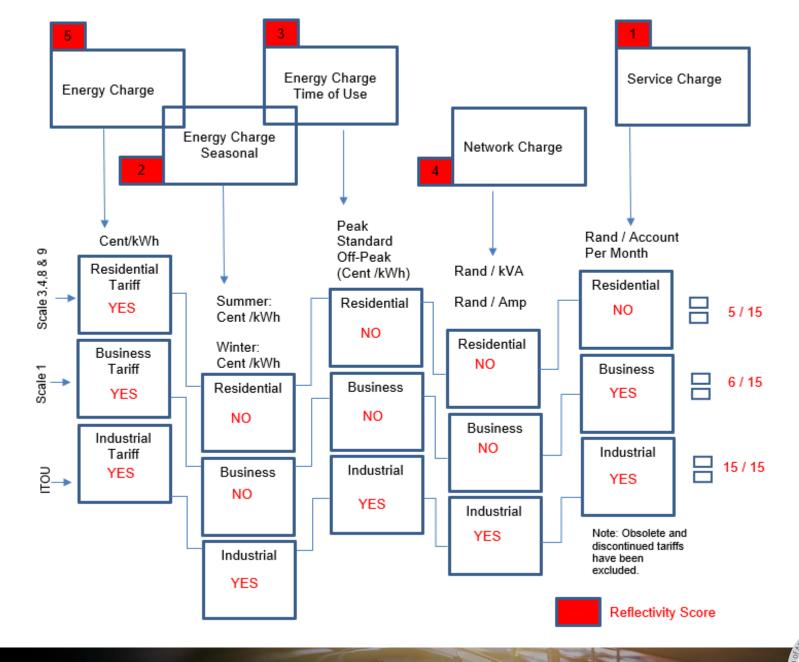
The business tariffs (Scale 1) are single-rate energy tariffs and a service charge. Currently, 98% of the costs are recovered via the energy charges, whilst the CTS indicates an optimum recovery of 60% through energy charges.

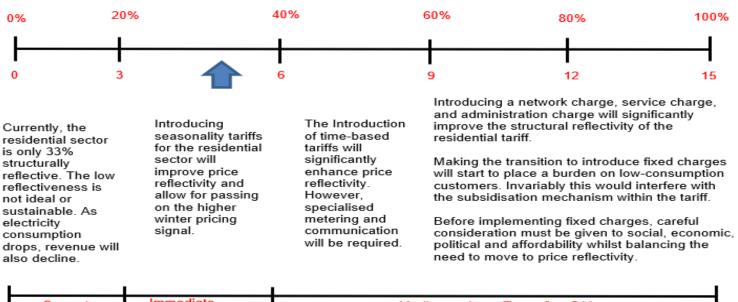
While a fixed charge is present, it only caters for 2% of the allocated revenue, while the CTS indicates an optimum recovery level of 18%. A demand charge should be priced to recover 22% of the costs; however, currently, there are no demand charges within the tariff structure.

With the current tariff structure, the municipality is at significant risk of an under-recovery should the customer reduce energy consumption by adopting energy efficiency measures or alternate generation [11].

The Industrial tariff structure is well balanced and aligns with the CTS study. The optimum energy recovery ratio, as per the study, is 80%, and in reality, it is 81%. The optimum demand is 19%, and the current tariff meets that requirement. The fixed component currently recovers 0.8% of the total costs; however, as per the CTS calculations, the optimum indicates a level of 0.14%.

With the current tariff structure, the municipality's risk of an under-recovery should the customer reduce energy demand through adopted energy efficiency measures or alternate generation is limited.





Current Immediate Medium to Long Term: 3 to 5 Years

Table 2 Impact of COS tariffs on residential customer bills

The existing tariff is a flat rate tariff of 209 c/kWh.

The reflective tariff is calculated with a fixed charge of R 363 p/m, a network charge of R 237/ kVA / pm and a reduced energy charge of 105 c/kWh.

Low-consumption users will be severely impacted during the move to cost-reflective tariffs. Moving to CTS tariffs results in low-consumption customers not enjoying the subsidies provided by the higher-consumption customers.

Unless there is an alternate form of subsidisation, low-consumption customers will bear the brunt of migrating to CTS-aligned tariffs.

kWh Use	Exist	ing Bill		er nenting serve	Increase	% of customers
100	R	224	R	1,653	638%	620/
200	R	448	R	1,758	292%	62%
300	R	672	R	1,863	177%	ļ
400	R	896	R	1,968	120%	
500	R	1,120	R	2,073	85%	24%
600	R	1,344	R	2,178	62%	24%
700	R	1,568	R	2,283	46%	
800	R	1,792	R	2,388	33%	
900	R	2,016	R	2,493	24%	Customers
1000	R	2,240	R	2,598	16%	consuming greater than
1200	R	2,688	R	2,808	4%	800kWh per
1400	R	3,136	R	3,018	-4%	month
1600	R	3,584	R	3,228	-10%	account for only 14 %
1800	R	4,032	R	3,438	-15%	

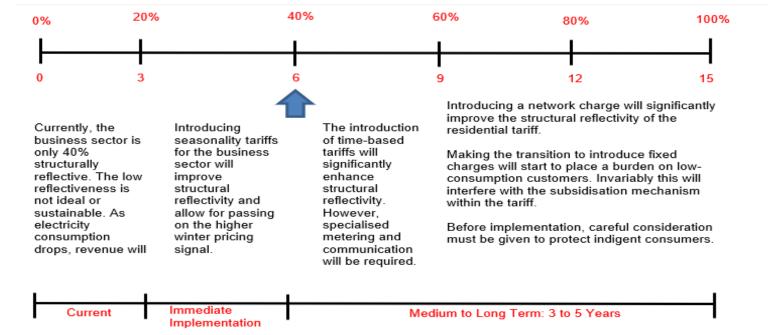


Table 3 Impact of CTS tariffs on business customer bills

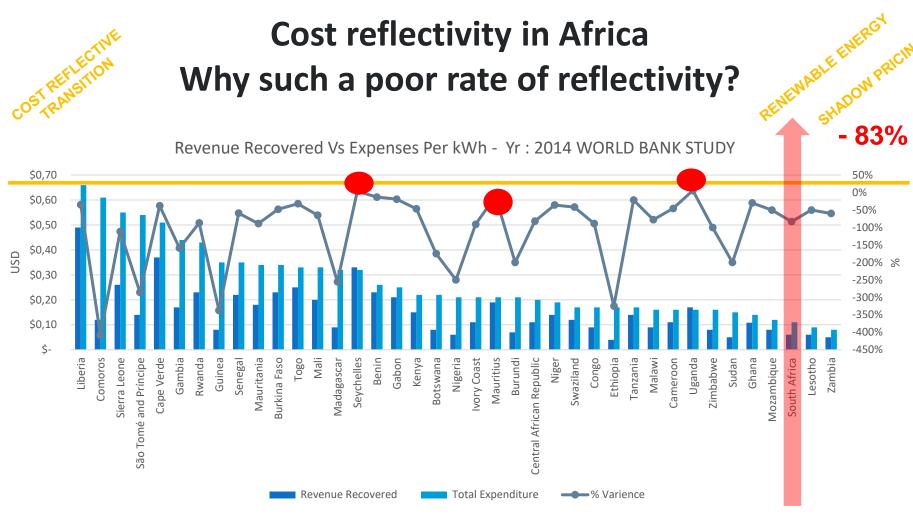
The existing tariff is a flat rate tariff of 236 c/kWh and a service charge of R 308 p/m.

The reflective tariff is calculated with a fixed charge of R 869 p/m, a network charge of R 365 / kVA / pm and a reduced energy charge of 160 c/kWh.

Low-consumption users will be severely impacted during the move to cost-reflective tariffs. Moving to CTS tariffs results in low-consumption customers not enjoying the subsidies provided by the higher-consumption customers.

Unless there is an alternate form of subsidisation, low-consumption customers will bear the brunt of migrating to CTS-aligned tariffs.

	Ι			ter implementing		% of
kWh Use	Existing Bill		cost t	o serve	Increase	customers
100	R	262	R	2,854	989%	000/
200	R	524	R	3,014	475%	80%
300	R	786	R	3,174	304%	
400	R	1,048	R	3,334	218%	
500	R	1,310	R	3,494	167%	
600	R	1,572	R	3,654	132%	
700	R	1,834	R	3,814	108%	
800	R	2,096	R	3,974	90%	
900	R	2,358	R	4,134	75%	
1000	R	2,620	R	4,294	64%	
s1200	R	3,144	R	4,614	47%	
1400	R	3,668	R	4,934	35%	
1600	R	4,192	R	5,254	25%	
5500	R	14,410	R	11,494	-20%	



Is cost reflectivity necessary?

Is cost reflectivity realistic & affordable?

Are all customers in South Africa ready for reflectivity?

Y





# Thank you

