



Distribution Division LimLanga Cluster

AMEU

03 Feb 2022

Background



- Municipalities are Eskom's prioritized customers with special attention
- To give effective service to municipalities
- To Support Municipalities to manage their accounts and
- To support municipalities for service delivery

Municipalities unpaid project quotations



- All project quotations received from Eskom to be pain within 30 days
- When paid proof of payment to be sent to Eskom immediately
- Unpaid quotation are not registered as projects
- Expired quotations will not be activated, but to start the process again

Bill payments



- All Eskom bills to paid in time to avoid interest and inconveniences
- Always consider due date of all the bills
- Update Eskom with the correct address/email to receive bills
- Any payment challenges should be communicated to Eskom before time
- Municipalities to consider Autopay system to avoid unnecessary interest charges

Limpopo Top owing Municipalities



- Bela Bela
- Modimolle-Mokgopong
- Musina
- Thabazimbi
- Greater Tzaneen

2022/02/03

5

Challenges



- Illegally connected borehole supply points
- Late payment of new projects (especially by consultants and contractors)
- Poor communication between municipality appointed contractors and local Eskom offices
- Municipality appointed contractors not providing COCs on time.
- •Municipality contractors not installing cables on their side after the point has been energised.
- Traditional authorities providing people stand on Eskom's servitude

Customer Executive Service



Capricorn District:

Name: Mirriam Mabitsela

Contact: 0721890536

Makhado District:

Name; Thivha Mawela

Contact: 0839616466

Sekhukhune District:

Name: Maria Mokone

Contact: 0723284468

Waterberg District:

Name: Thabo Phetla

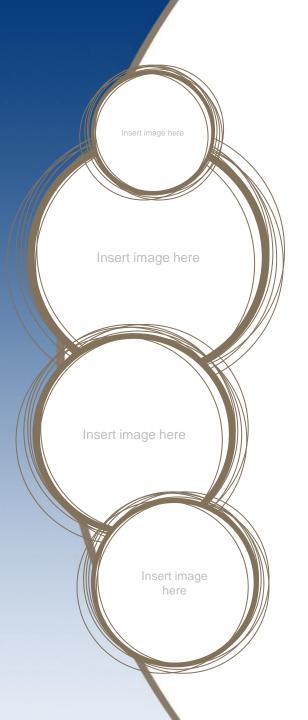
Contact: 0725922101

Mopani District:

Name: Richard Pukana

2022/02/03

• Contact: 0716771417





Thank you

